STIKK

SHOQATA PËR TEKNOLOGJI TË INFORMACIONIT DHE TË KOMUNIKIMIT TË KOSOVËS
KOSOVO ASSOCIATION OF INFORMATION AND COMMUNICATION TECHNOLOGY

ANNUAL REPORT

2012

Prepared for the Meeting during STIKK Convention
January, 2013

EXECUTIVE SUMMARY

STIKK Annual Convention IV was held on 28th of March 2012 in Hotel Emerald. The purpose of this Convention was to present STIKK activities and progress made during previous year; present and approve the annual budget and activity plan for 2012. The study "Internet usage and penetration in Kosovo" was also presented during this event.

During one year period, one of he main activities of the association was related to the implementation of **Objective I** " **Development of a favorable legal and political environment for an quick development of ITC sector in Kosovo"** aiming at amendment of the Law on VAT and Customs on IT equipment import. This law is now in the Parliament of Kosovo, its had just passed the first reading and was sent to the respective committees for adoption. The final adoption by the MPs in the Assembly is expected during the first trimester 2013.

In addition, STIKK also participated in a workshop organized by DFID related to the project in support of private sector development in Kosovo; in the working group meeting on Innovation organized by OECD; participated in the conference organized by MTI on SMEs on "Initiative to enterprise development and innovative facilitation in Western Balkans; organized several meeting with various businesses and chambers of commerce in Kosovo; and in cooperation with D4D developed the platform for lobbying and advocacy.

The Objective II – **Developing human resources in compliance to the ITC sector needs -** STIKK implemented 2 trainings for the kosovar researchers, organizing the visit of 8 persons in two "brokerage events" (5 in CEBIT and 3 in Warsaw); organized a career fairs; three professional trainings with 36 participants, 29 of them with international certificates (ISO 9001, ISO 27001 and tester software); and another motivating training and a training on public presentations and speeches for women in ITC sector women were held.

During this reporting period, activities continued in implementing The Objective III "**Service delivery for membership in order to create new business opportunities** " – through STIKK and its member companies participation in the biggest ITC fair (CeBIT 2011); participation in CompuTEX in Taipei; co-organization in BIZTECH Fair; co-organization in conferences Kosowwweb and SFK'12; organization of regional conference KosICT; organization of meetings B2B Kosovo- Bulgaria in Sofje, conference of KosICT and with Norwegian companies in Prishtina; Nacional ITC in Prishtina; participation in Microsoft events in Skopje and Tirana; participation in ICT Summit Euroasia in Turkey; participation in regional ITC event in Tirana and active participation in all organized activities by Innovation Centre Kosovo.

Objective IV- **Providing conditions for sustainable operations -** STIKK changed the location and is placed in ICK Building. This provides more space for STIKK staff specially when organizing its trainings. The Work in this new building facilitates development, networking and positive impact among donors and decision-makers. After two years since the establishment of Innovation Centre Kosovo, STIKK has signed two agreements with Athene Project, one with the value 4,166.00 euro (as of March 2012) and second in annual amount of 3,333.00 euro (since September 2012).
In addition, STIKK staff has participated in 7 trainings aiming at their capacity building. As of January 01, STIKK applied Quick Books software for finance management. This software was donated by one of STIKK members ("Melita and Partners"), joined also by a training conducted for the administrative and financial staff on how to use this program.
Regarding The Objective V- **Support of members in applying social responsibility in ITC sector,** several activities have been undertaken by engagement of STIKK members in evaluation committees in ICK and ICK Board.

Publications during 2012 (www.stikk-ks.org/publications)

- ✓ Internet usage and penetration in Kosovo
- ✓ Standardization in ITC sector: An obstacle or an advantage?
- ✓ Public Procurement Analyses for the period January 2010 - June 2012

✓ Report of Technology Audit related to the Project KE/FP7: ICTKOSEU

STIKK Members

In 2012, 8 new companies joined STIKK: Trokit, King ICT, Altima, Ion Coders, Informatika Computers, PTK, Next SEO, Phogen.

After launching the new service of membership for individuals, another group of 23 professional and 35 students joined STIKK.

STIKK`s Associate members are three private colleges: Iliria, Universum and Riinvest.

After the review of company members, STIKK currently counts 123 members (60 companies, 23 professionals, 35 students and 5 educational institutions).

Conclusion

Year 2012 marks several achievements, starting from Innovation Center Kosovo, successful organization of regional conference KosICT, and the fiscal kit inclusion in the final stage for approval by the Assembly.

Increased number of staff and projects were also marked. More than 60 activities have been implemented in frame of Strategic Planning 2011-2013.

During the next year, STIKK shall continue to work in providing an even more favorable environment for its member companies, with special focus on enabling opportunities for export of products and services, as well as issue of improving education and training for the professional staff for Information Technology and Communication market.

On this (the 5th) anniversary STIKK shall conduct activities to mark this jubilee.

Pristina,
January, 2013